

Resident Council Meeting – RECONCILIATION DUE BY 5/14/2015

4/24/2015 @ 1pm

Staff Members Leading:

Sarah Pedretti, Life Enrichment Coordinator

Joshua Parnow, Head Chef

What is resident council?

An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

OLD BUSINESS (FROM LAST MONTH)

Nutritional Services:

- Nice having a quiet dining room
 - *We are glad that we can provide this for you*
- Could the veggies be warmer please? They always seem little cool.
 - *Food will be served more quickly from now on!*
- Could we get more Steak?
 - *Certainly!*
- Things are good; we have no complaints
 - *Great to hear 😊*

Nursing:

- Everything's Good!
 - *Thank you!! That is ALWAYS so good to hear 😊*

Life Enrichment:

- For when we have another restaurant come in, could we have a bread plate during our appetizer?
 - *Most definitely! We have actually decided on our next restaurant already at the end of the month: Sunday Easter Brunch. We will make sure that you have everything that you need for this restaurant.*
- We are interested in a Planetarium and Craft Show outing this spring!
 - *That is so great to hear! I will keep you updated on the planetarium as this looks like a "go." I'm still collecting more information on the craft show as well.*

Environmental Services:

- They're doing a good job; everything is in good shape
 - *That's good to hear, we try our best.*

- I need a patch up in my apartment please
 - *I will look into the room and take steps to patch the damage, I think I already know where it is.*

Other questions/comments/concerns/feedback:

- Volunteers for our Welcoming Committee

NEW BUSINESS

Nutritional Services:

- Condiments: can you have them on the carts with you so we don't have to wait for you to go to the kitchen to get them. (It has gotten better though)
 - **Certainly! We will have more on the charts when we come around.**
- We would like more roast beef, stew, and pot roast
 - **ALRIGHT! Sounds good to us 😊**
- Vegetables are still a little cool when we are served
 - **I will look into how to keep them hotter as we serve**
- It is nice when you stop at every table after you serve to make sure that we have everything that we need
 - **GREAT! We like to hear that; that is what we will continue to do.**
- The food has improved a lot!
 - **Thank you; we really appreciate hearing that from you!**

Head Chef Josh came and talked with the residents about giving them more finger foods which they were receptive to. He also talked about having a quicker dining room experience with them so that they are not continually serving while people are eating; this way, the residents can enjoy their food in a more tranquil environment. Josh also mentioned putting fresh fruits and pasta salads in the fridges for snacks.

Nursing:

- They do a good job most of the time
 - ***That is great to hear, thank you!***
- Are there any ideas for what to do about getting wrinkles out of our clothes if we are not allowed an iron? Is there a way to take the clothes out of the drier faster and lay them out right away?
 - ***We will let staff know to take items out of the drier as soon as possible to assist with trying to prevent wrinkles. If this doesn't help, we could look at getting some wrinkle relaxer spray that staff could have to assist you as needed.***
- Will there be more staff coming in to help with all of the needs?
 - ***Yes. We are always putting out hiring ads, accepting applications, holding interviews, and hiring qualified and kind individuals. As we get more residents and the level of needs increases, we will also increase staffing at the same time.***

Resident Health Coordinators keep an updated map indicating cares needed by each resident. Administration and RN review this regularly and decisions are based on staffing.

Life Enrichment:

- We really enjoy the special meals
 - **That is so good to hear! Life Enrichment and the Kitchen enjoy working together to put these special events for you. We were very glad about how well the Springtime brunch went! Our next big event is the Mother's Day High Tea, and then we will be having a huge fundraiser to raise support for the Alzheimer's Association. A lot to look forward to!**
- The music is good especially the Irish harpist (Regina Chihak)
 - **I love hearing about the entertainers that you enjoy! Regina will be back with us soon for Mother's Day! She is also coming a few more time this year, and I have another Irish harpist who will be coming in to play for us too!**
- We would like more crafts
 - **Great! I have two wonderful assistants who LOVE crafting!! We also just got in an order of new crafts that you will soon see coming out.**
- We are excited about the bonfires!
 - **I think that bonfires truly are my favorite thing to do here! It is so relaxing looking into the fire and fun making s'mores. I can't wait to start them!**

Life Enrichment Coordinator Sarah talked with the residents about the different outings that they would like to see happen. The residents said that they would like to go shopping and fishing. Sarah and Josh also talked about starting a cooking show for the residents in place of the baking club as we have had low attendance. The residents seemed interested in this.

Environmental services:

- I would like a lock on my door
 - ***It was explained that unfortunately we cannot provide this as it is a fire hazard***
- They do alright
 - ***Thank you***
- Phil's pretty good; he's fixed a lot for me in my apartment
 - ***I'm always here for anything that needs fixing. Just let me know if you ever need my services.***

Other questions/comments/concerns/feedback:

- Can I have one locked drawer in my apartment to keep my valuables in?
 - ***I have placed the keys for the drawer in her nightstand. She can lock that if she likes however it is a limited size. The only other furniture that locks in the room are the bathroom cabinets.***
- Is there any way that we can get an ATM in the building for if we need money?

- ***Unfortunately we are unable to install an ATM in the building as that would be something a bank does.***

Meal of the Month:

Residents have decided on a meal of the month for May:

A COOKOUT!!!

- **Brats, Hamburgers, and Hot Dogs**
- **Potato Salad**
- **Vegetable Tray**
- **Apple Crisp and Ice Cream**

Meal of the Month will be Friday, **May 15th**

Upcoming Events:

6th Grade Girl Scout Troop Visit – May 1st at 3:15pm

Musical Entertainment with Kent Larson – May 2nd at 1:30pm

Cinco De Mayo Party with Musical by Steve Lankford – May 5th at 2:00pm

6th Grade Girl Scout Troop Visit – May 8th at 3:15pm

Mother's Day High Tea with Music by Regina Chihak – May 10th at 2:00pm

Sundae Social and Entertainment with Larry Langen – May 12th at 2:00pm

Music and Memories with Sue Degallier – May 13th at 9:30am

Monthly Catholic Communion Service with Sister Bridget – May 14th at 11:00am

Monthly Ecumenical Communion Service & Root Beer Float Social – May 14th at 1:00pm

Noon Meal of the Month – May 15th

6th Grade Girl Scout Troop Visit – May 15th at 3:15pm

Musical Entertainment with Roger Ellis – May 16th at 1:30pm

Living Word Church Service – May 17th at 1:45pm

Monthly Pizza Party and Entertainment with Tim Bohnenkamp – May 19th at 2:00pm

Music and Memories with Sue Degallier – May 20th at 9:30am

Musical Entertainment with Sister's in Song – May 20th at 2:00pm

Resident Council Meeting – May 22nd at 1:00pm

6th Grade Girl Scout Troop Visit – May 22nd at 3:15pm

Happy Memorial Day! – May 25th

Monthly Birthday Party and Entertainment with Living Stones – May 26th at 2:00pm

Music and Memories with Sue Degallier – May 27th at 9:30am

Elementary School "Thank you" Sock Hop Dance Party – May 28th at 2:00pm

Music Entertainment with Steve Szydel – May 30th at 1:30pm

******Activities subject to change*****

Next Meeting: Friday, May 22nd at 1pm