

Resident Council Meeting – RECONCILIATION DUE BY 3/13/2017

2/24/2017 @ 1pm

Staff Members Leading:

Sarah Pedretti, Life Enrichment Coordinator

Alea Herrmann, Resident Health Coordinator

Phillip Davies, Environmental Services Coordinator

What is resident council?

An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

OLD BUSINESS (FROM LAST MONTH)

Nutritional Services:

Sarah Pedretti, Life Enrichment Coordinator, began the council by asking the residents how each specific meal was:

Breakfast – “okay”; “very good”; no complaints; the food has been warm enough

Lunch – nods given when asked if everything was good and that they were enjoying it;

One resident said that there seem to be too many carbohydrates; resident was reminded that if she doesn't like a side she can always ask for something else like a salad or another vegetable.

Residents would like more sweet potatoes, squash, canned cranberries, and apples.

One resident said that she doesn't like having so many pickles.

One resident suggested having an apple-grape salad.

One resident said that she had found a piece of bone in her ground beef.

Supper – “they do a good job making it”

They would like less sandwiches and more soups

The residents said that they are liking the coffee; residents were reminded that there are other hot drinks available such as hot chocolate and teas. Residents were asked about the service; they said that “the cooks are okay” and friendly. Sarah asked if the servers are asking what the residents would like to drink at each meal; the residents replied, “yes.”

Residents were reminded to “DRINK YOUR WATER!”

Nursing:

Patty Tourtellott, Resident Health Coordinator, began the group by talking about how we are still in the cold season and that there are a few colds going around. She did say that it seems

like the flu season is over. She did encourage the residents to make sure that they are drinking their water. Patty asked the residents if they have everything in their apartments that they are needing such as tooth brushes, combs, and other toiletries. The residents said that they have everything that they need. Patty asked the residents to let her know when and if they do need anything. Patty asked about beds being made; there was concern that they are still not being made by 10:00am in the morning. Patty assured the residents that they are still working on getting a new podiatry company to come in to work on the residents' feet. The residents let Patty know that they have not had any concerns recently when it comes to their laundry. Patty asked about the residents having all of the towels that they need; it was brought up that there are not always the correct amount of each different towel in the apartments. The residents let Patty know that they have not noticed too much wrong with the RCCs taking their garbage out besides random times when there is no bag put back into the bin. The residents also had no complaints of odor in their apartments.

Life Enrichment:

Sarah Pedretti, Life Enrichment Coordinator, began this department section by asking the residents if they have any initial concerns that they want to bring up. The residents did not have anything, so Sarah asked them about the department's new assistant, Tori. The residents said that she is very outgoing and that they like her. They said that she is good with the activities. Sarah informed the residents that she has been completing a lot of interviews to fill the second assistant position. She informed them that she believes she has found the perfect fit and will be offering the position soon. Sarah also informed the residents that she does not have any new information on her other assistant, Joy, but that she will try to keep them updated if she receives any new information. Sarah reviewed this next month's activities with the residents and highlighted a couple specific ones such as the Superbowl party, a visit from Journey Lutheran's Boy's Confirmation class, the Third Annual Valentine's Day Sweetheart Gala, and the Mardi Gras Party.

Environmental Services:

Sarah stood in for Phillip Davies, Environmental Services Coordinator, who was unavailable. Sarah asked the residents if they thought that their apartments were being cleaned to their standards; the residents said that they thought everything was going well. Sarah asked if they had any maintenance concerns. One resident brought up a leak that he was experiencing in his apartment. Resident said that Phillip had already come to help fix it. No other resident's had any concerns.

Other questions/comments/concerns/feedback:

None.

NEW BUSINESS

Nutritional Services:

Unable to set up a meeting, but the residents did not raise any concerns at this time.

Nursing:

Alea Herrmann, Resident Health Coordinator, came to talk with the residents about some things going on in the department. Alea discussed the new Resident Health Coordinator rounds that they are completing during the morning. She said that this is to assure that beds are being made, toiletries are stocked, and that the rooms are looking their best. The residents were asked if they were noticing any issues or had any questions with their cares, medications, or laundry. The residents did not have anything to say.

Life Enrichment:

Sarah Pedretti, Life Enrichment Coordinator, discussed with the residents the different activities that they can expect for next month such as the Ash Wednesday Service, High School Psychology Class Visit, La Crosse Community Theatre Presentation of Xanadu, and the St. Patrick's Day Celebration Activities. Sarah also informed the residents of her research into the area museums; she asked the residents their opinions on taking the La Crosse Historical Society's Trolley or going on an Amish Bus Tour. The residents said that they were very interested in both of these choices. The residents also informed Sarah that they were still very happy with her new assistant, Tori. They said that she is very good and has some good ideas. Sarah informed the residents of her other assistants and their statuses. Sarah asked the residents if there was anything that they would like to see on the schedule, not see on the schedule for a while, or if they had any questions about anything. The residents had no other input to give. One resident said, "You do a good job."

Environmental Services:

Phillip Davies, Environmental Services Coordinator, came to the meeting. Phillip didn't have too much to discuss with the residents at this times, but did ask them not to go outside again for a little while until it does warm up once more. The residents were asked if there were any concerns with the housekeeping or maintenance. One resident said, "the housekeeping is admirable for a building this size." Another resident said, "Irene does a good job." There were no other concerns or questions.

Other questions/comments/concerns/feedback:

None.

Upcoming Events:

Ash Wednesday – March 1st

Ash Wednesday Service – March 1st at 1:00pm

Catholic Communion Service with Sister Bridget – March 2nd at 11:00am

Employee Appreciation Day – March 3rd

Bangor High School Psychology Class Visit – March 3rd at 9:30am
Musical Entertainment with Roger Ellis – March 4th at 1:30pm
La Crosse Community Theater Viewing of Xanadu – March 5th at 1:00pm
Resident Food Council with Tammy – March 7th at 10:00am
Monthly Happy Hour & Musical Entertainment with Larry Langen – March 7th at 2:00pm
Music and Memories with Sue Degallier – March 8th at 9:30am
Angela's 4th Grade Class Visit – March 8th at 1:30pm
Chas' 4th Grade Class Visit – March 10th at 1:30pm
Musical Entertainment with Paul Martin – March 11th at 1:30pm
Daylight Savings: Spring Forward! – March 12th
Monthly Ice Cream Party & Musical Entertainment with Living Stones – March 14th at 2:00pm
Music and Memories with Sue Degallier – March 15th at 9:30am
Jenny's 4th Grade Class Visit – March 16th at 1:30pm
St. Patrick's Day Celebration – March 17th at 2:00pm
Performance from the Traveling Dance Group: ClogJam – March 19th at 3:00pm
Monthly Pizza Party with Musical Entertainment by Regina Chihak – March 21st at 2:00pm
Music and Memories with Sue Degallier – March 22nd at 9:30am
Musical Entertainment with Tom Baker – March 25th at 1:30pm
Monthly Birthday Party & Musical Entertainment with Steve Lankford – March 28th at 2:00pm
Resident Council Meeting – March 31st at 1:00pm

******Activities subject to change*****

Next Meeting: Friday, March 23rd at 1pm