

## Resident Council Meeting

12/9/2020 Throughout the Afternoon

### Staff Members Leading:

Sarah Pedretti, Life Enrichment Coordinator

### What is resident council?

An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

This month the council was set up a little differently due to the COVID-19 precautions. Instead of gathering as a group to discuss matters, staff went around to each individual to gather information about how the residents are feeling and if they have any concerns or suggestions.

## NEW BUSINESS

### Nutritional Services:

None of the residents had anything to complain about when it came to the food. One resident said, "I love my breakfast everyday!" and another resident said, "it's getting better." A few residents had some suggestions for the meal options such as Pork Chops and Cherry Pie. The residents also said that they enjoyed the meatloaf recently too!

*Follow Up::*

*None.*

### Nursing:

The residents had no concerns with the nursing staff.

*Follow Up::*

***Resident: Asks that staff please re-lock the door after going into her room for anything because other residents have been coming into her apartment. Resident does not have a feeling of security if her door is remained opened.***

### Life Enrichment:

The residents had no concerns with activities at this time. One resident asked for an exercise bike. Staff told resident that she would look into the cost of one and that they may need to fundraise for it. Another resident asked for a mystery book which staff got for his right away. Another resident said that she had enough to do and was happy with the friends that she has here.

*Follow Up::*

***Life Enrichment Coordinator will look up the cost of a stationary bike.***

### **Environmental Services:**

Most of the resident responded that they were happy with how their apartments were being cleaned. One resident informed staff that her blinds were broken and another resident said that his door didn't seem to be closing or locking properly.

### **Follow Up::**

***Resident: Blinds are broken***

***Resident: Door possibly not closing and/or locking properly***

### **Other questions/comments/concerns/feedback:**

***Many residents were saying that they needed a hair cut.***