

Resident Council Meeting – RECONCILIATION DUE BY 1/15/2014

12/19/2014 @ 1pm

Staff Members Leading:

Sarah Pedretti, Life Enrichment Coordinator

What is resident council?

An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

OLD BUSINESS

Nutritional Services:

- Sometimes the food is cold by the time it gets to Neighborhoods A and D (especially the soup seems to always be lukewarm)
 - *I will find a better way to keep to the soup hot. I will also keep an eye on food temperatures when the food gets to Quads A and D*
- Could we have more fruit and vegetables instead of starches
 - *I can add more fruits and vegetables to the menu*

Nursing:

- They do a really good job
- They are observant and take good care of us
- It is better than it was
 - *Thank you everyone! We are happy to hear that things are improving and you are appreciating the care that you receive. We appreciate your feedback and will continue to try and improve every day!*

Life Enrichment:

- You all do a really good job; I especially like the crafts
 - *That is great to hear! We enjoy doing crafts with everyone; that is why we made sure that we have a craft time at least once a week!*
- When will the harpist come back?
 - *We will be having TWO harpists this next year. Regina will be coming next at the end of January; she'll also be here in April, May for our Mother's Day celebration, July, August, October, and November. Our other harpist will be coming to play for us June 4th.*
- Are the boys coming back to play for us?
 - *Sadly because of our recent budget cut, we will not be able to have Paul Martin or Chris Von Arx come and play for us anymore due to their cost and hours of play. I*

will look into seeing if Paul is able to come at any other time for any of our openings that we have.

- Can we do glass painting or more sun-catchers?
 - *That sounds like fun! I'll look into glass painting, and I'll let Joy know that you would like to do some sun-catchers soon.*

Environmental Services:

- There is a screw missing from my walker; could you fix that for me?
 - *I'll take a look at that for you*
- They do a good job; it's gotten much better
 - *Thank you, that's good to hear*

Other questions/comments/concerns/feedback:

- Can we give the staff members Christmas presents?
 - *State law prohibits staff accepting gifts from those they care for. An alternative idea to gifts would be to bake cookies or something for all staff members*

NEW BUSINESS

Nutritional Services:

- You serve too many noodles and potatoes. What are our other options?
 - ***It is important that you receive starches with your meals***
- Can you provide us with more toppings for meals such as onions and tomatoes for hamburgers?
 - ***We are happy to and do provide lettuce/tomato/onion with burgers. The chefs from our sister facilities and I are in discussion about ideas for garnishes. Hopefully we can come up with some fun ideas for garnishes for the meals so the plates look nicer.***
- There is too much repetition in the food. We can get noodles and then have them the very next day too
 - ***I like to keep an eye on the menu to make sure we don't have similar type foods too often in a time frame. We have tried different things on the menu and most of them weren't liked very well. I am always on the lookout for new ideas for the menu.***
- They do a pretty good job
- Things are better; we enjoy getting more vegetables
- Cleanliness has increased
- Could we get stronger coffee?
 - ***I could look into a different brand of coffee. We haven't had any complaints before.***
- Could we get more tea readily available at all times?

- ***We have tea available. I will stock some tea packets in each of the kitchens and then all you have to do is ask, and we will be happy to get you a cup. 😊***
- Food still does not seem very hot when it arrives in Neighborhood D
- Get better food
 - ***If you don't like what we are having for a particular meal, please let us know and we will get something else. We are happy to provide you with an alternative if you don't like what we're having.***

Nursing:

- The girls' pants are falling down a lot. I've seen them dancing and their butts are hanging out. I don't think that this is very appropriate.
 - ***Reminders have been placed to staff to make sure their work attire fits appropriately. Managers have been asked to give reminders if this is noticed. Thank you for bringing this to our attention.***
- Consistency: my legs should be wrapped every morning and there are some days that they are not
 - ***Anything that is scheduled to be completed and is not pops up on our computer and we give the staff reminders. If refusals occur it still pops up as a missed item and we have to follow up on this. Hopefully this gets better.***
- They are getting their jobs done faster
 - ***We will let them know! Thank you!***
- There are people going into my room; can you do a better job of watching them and redirecting them?
 - ***We do our best to redirect residents to the correct area and the correct rooms. Unfortunately, we cannot be everywhere and see everything. If we are in with another resident and this occurs, please ask for help and we will redirect them out of your room. We appreciate your patience with this!***

Life Enrichment:

- There are not as many activities as there were
 - ***Yes, that is because we lost one of my assistants, so now there are only two people running Life Enrichment. The RCCs are asked to fill in any of those activities that we are unable to do, but sometimes they are unable to facilitate these or they do not run for very long. I am very sorry for this! We are actively looking for another assistant to take over those lost hours.***
- Could we play more dice and card games?
- Can we have more crafts?
 - ***Yes, I will try to fit more dice, card games, and crafts into our schedule!***
- Can we go on more outings?
 - ***Sadly, at this moment, our outings are on hold as we are having difficulties with understanding how to go about our transportation for outings***

Environmental services:

- Things have gotten better
 - *That's good to hear, we have been trying to improve*
- They do a good job
 - *Thank you, we try our best*
- They are there right away for any emergencies
 - *I always try and get there as soon as I can if it's urgent*

Other questions/comments/concerns/feedback:

- None

Meal of the Month:

Residents have decided on a meal of the month for June:

- **Fried Chicken**
- **Sweet Potatoes**
- **Three Bean Salad**
- **Lesfe**
- **Lemon Cream Pie**

Meal of the Month will be Friday, **January 16th**

Upcoming Events:

New Year's Day!! – January 1st

Musical Entertainment with Living Stones – January 3rd at 1:30pm

Happy Hour and Musical Entertainment with Larry Langen – January 6th at 2:00pm

Music and Memories with Sue Degallier – January 7th at 9:30am

Monthly Catholic Communion Service with Sister Bridget – January 8th at 11:00am

Monthly Ecumenical Communion Service & Root Beer Float Social – January 8th at 1:00pm

Kari and Rayna Volunteer Visit – January 8th at 3:45pm

Chastity's 4th Grade Class Visit – January 9th at 2:30pm

Sundae Social and Musical Entertainment with Tim Bohnenkamp – January 13th at 2:00pm

Music and Memories with Sue Degallier – January 14th at 9:30am

Angela's 4th Grade Class Visit – January 14th at 12:45pm

Jennifer's 4th Grade Class Visit – January 15th at 1:00pm

Noon Meal of the Month – January 16th

Musical Entertainment with Steve Szydel – January 17th at 1:30pm

Monthly Pizza Party and Entertainment with Kent Larson – January 20th at 2:00pm

Musical Entertainment with Sister's in Song – January 21st at 2:00pm

Resident Council Meeting – January 23rd at 1:00pm

Monthly Birthday Party and Entertainment with Steve Lankford – January 27th at 2:00pm

Music and Memories with Sue Degallier – January 28th at 9:30am

Musical Entertainment with Regina Chihak – January 31st at 1:30pm

******Activities subject to change*****

Next Meeting: Friday, January 23rd at 1pm